

LUMADA d.o.o  
Tacenska cesta 123a  
1000 Ljubljana  
Slovenija  
T: +386 70 704 581  
F: +386 590 29989  
E: shop@lumada.net  
W: www.lumada.net

## Returning the goods within 14 days

The Customer always has the right to withdraw from the purchase or a distance contract even after the products have already been received and can be returned without explanation. In this case, the products purchased must be undamaged, unchanged and originally packed, unless the product is destroyed, defective, lost or its quantity decreased, without any intervention from the customer's side. The return shipping costs pays the customer. The products should be returned to the address **Lumada d.o.o., Savska cesta 34, 4000 Kranj, Slovenia**, not later than 14 days after the written notification from customer that he or she withdraws from the purchase. The returning costs are entirely paid by the customer. Terms of Use are available on: <http://www.lumada.net/conditions-of-use>.

### Purchase data:

Number of order:	
Date of order:	
Date of receiving the products:	
Products, returned by the Customer:	

### Customer data:

Name and surname:	
Address:	
E-mail:	
Transaction account/Bank:	

Place and date:

Signature:  
(If the form is sent by regular post)